


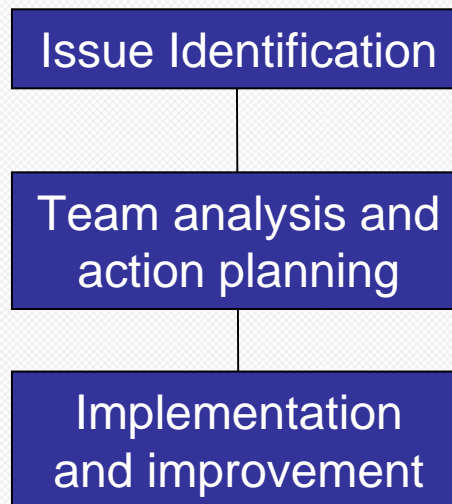
How Organisational Effectiveness Profiling (OEP) delivers unique client value

*Maximising organisational, team,
and individual effectiveness.*



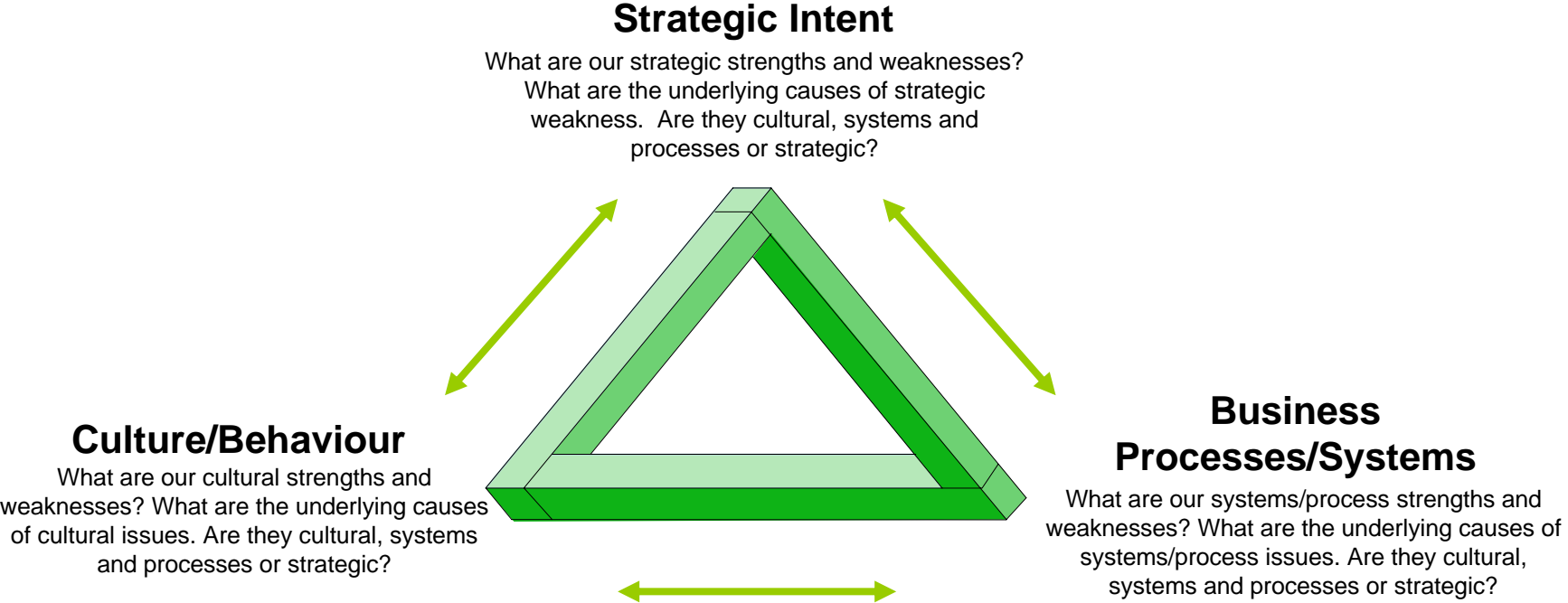
The OEP organisational improvement software has a number of features which when combined provides organisation's with a powerful, proven and unique approach to maximising performance.

1. **A survey** that asks detailed questions across all key organisational areas
2. Survey outputs which easily **identify the deep underlying causes** of organisational/team issues
3. **Planning software** that enables each leader and their team to quickly develop quality action plans to address these causes
4. **Program management software** that tracks and monitors the implementation of all actions down to each team.



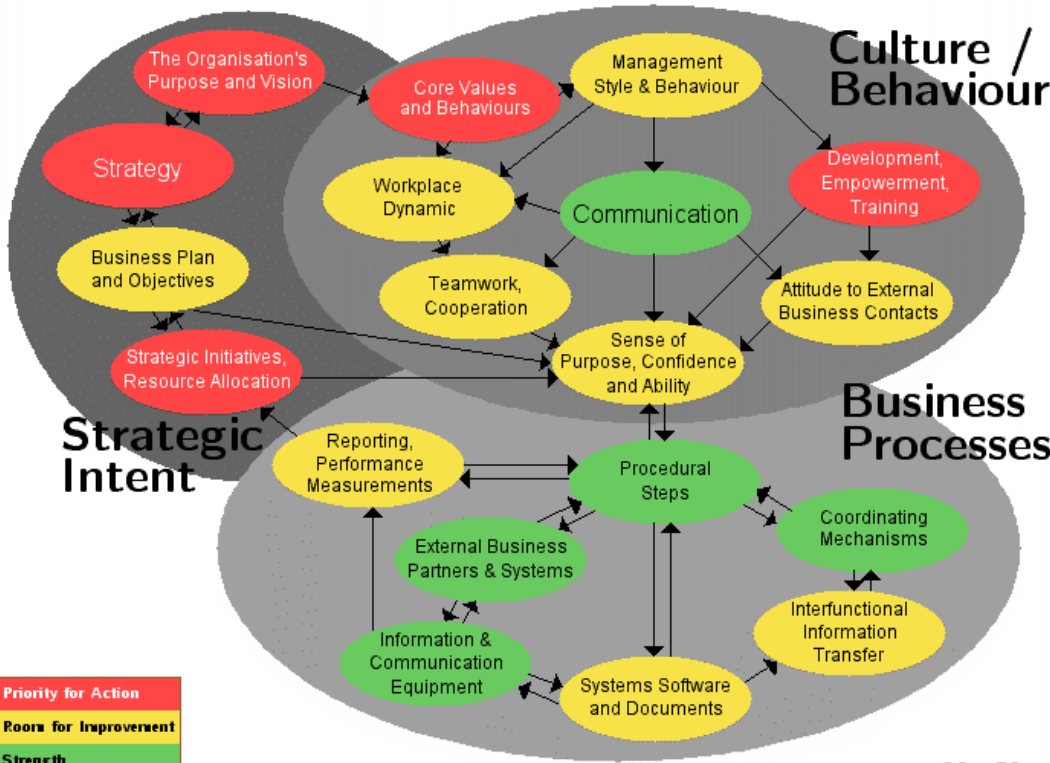
OEP...a fully integrated business improvement software solution

A detailed survey: Whilst many surveys simply concentrate on the softer issues (culture), OEP has a more comprehensive approach. This enables all key organisational issues to be identified and addressed



Powerful survey outputs: Many survey results are in the form of a list of question responses. OEP generates a powerful 19 KPI driver model based on survey results that clearly identifies key issues

OEP Driver Relationship Diagram™



Priority for Action
Room for Improvement
Strength

Singapore / Sales

Strat. Intent	Team	Org	All
- - Purpose	29	62	55
- - Strategy	31	62	50
- - Plan	40	60	43
- - Initiatives	28	58	56

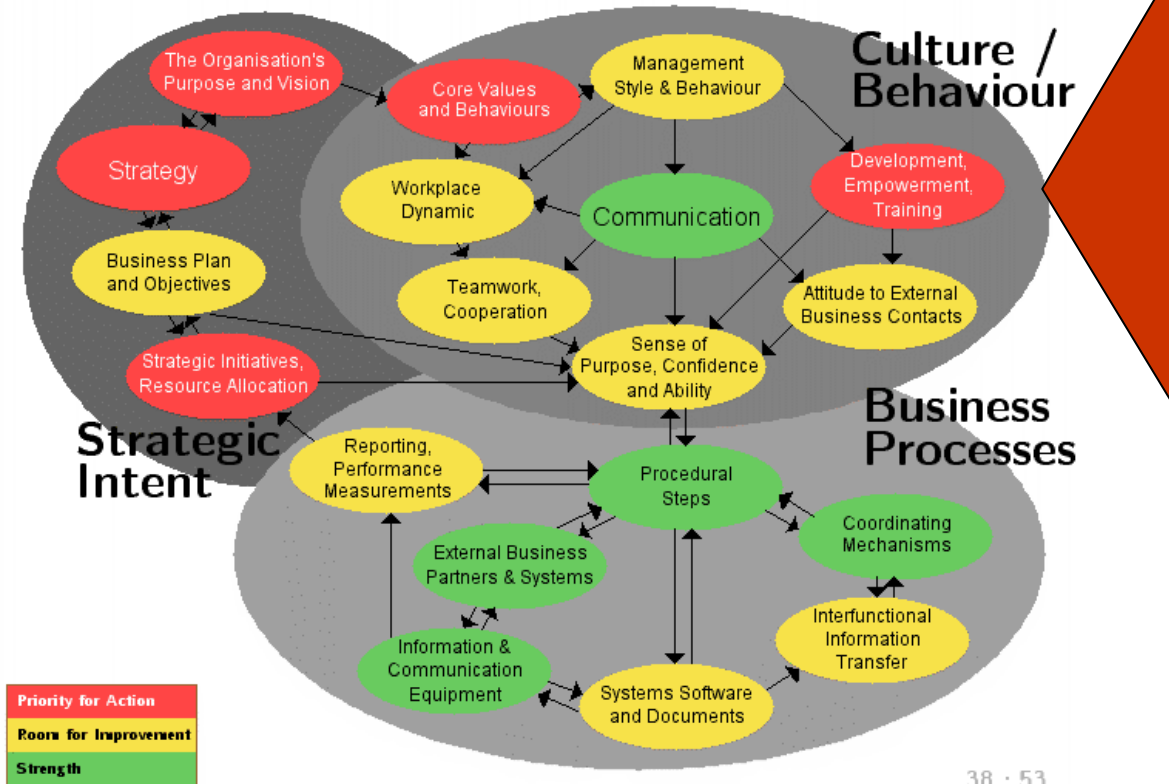
Culture / Behaviour	Team	Org	All
- - Values	36	66	57
- = Management	45	75	45
- - Development	25	55	54
- - Dynamic	39	76	70
- - Teamwork	48	78	68
- - Confidence	43	73	57
- - Communication	54	74	60
- - Contacts	43	72	61

Business Processes	Team	Org	All
- - Procedures	55	71	68
- + Coordination	62	67	55
- + Info. Transfer	52	75	46
- - Software	43	67	64
- = Hardware	62	70	62
- - Partners	59	71	65
- - Reporting	51	63	68

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Building Employee Engagement: The OEP software guides leaders and their teams through the examination of their team's issues so that the deep underlying causes of each issue can be easily identified.

OEP Driver Relationship Diagram™



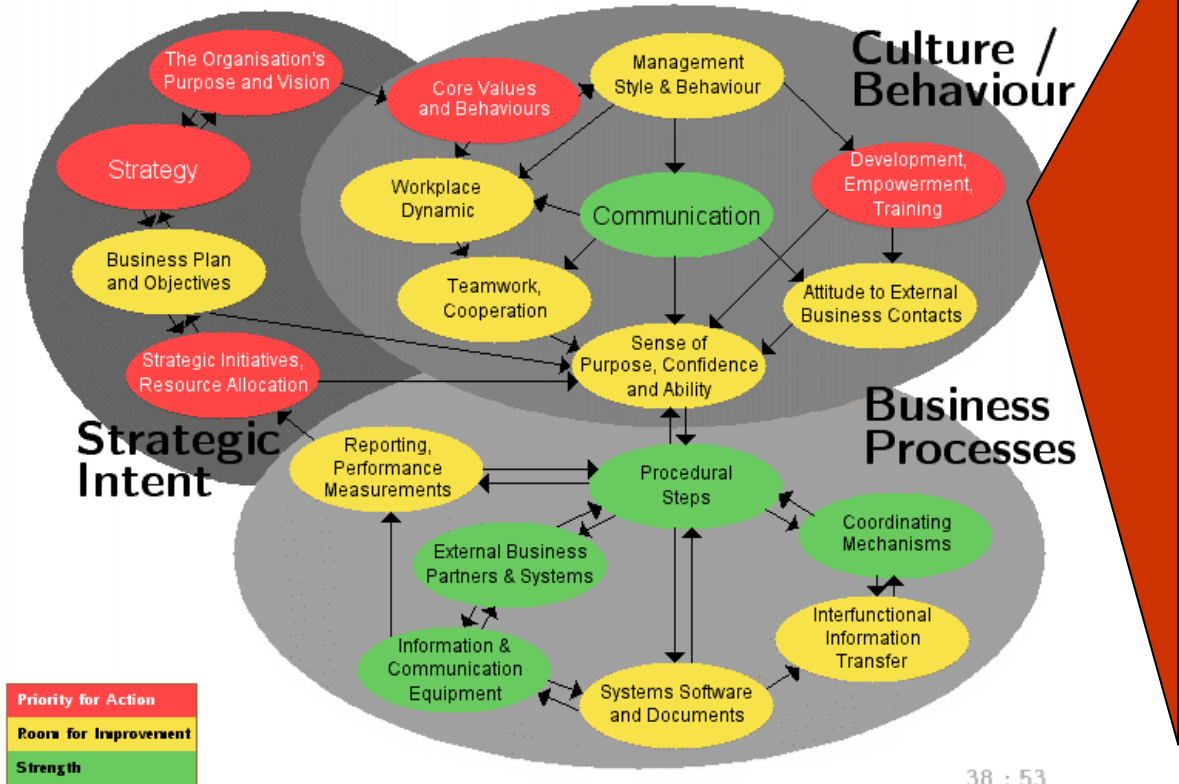
Use the OEP software to simply click on this red driver (and the others) to identify the causes of weakness in this driver area – each team **works together** to understand their issues and underlying causes

Singapore / Sales

38 : 53

Team based action planning: Once causes have been identified the OEP planning software enables actions to be developed and input into the software which then creates a team action plan

OEP Driver Relationship Diagram™



Simply click on this red driver (and the others) to identify the causes of weakness in this driver area – each team works together to understand the issues and their underlying causes

ACTION PLAN



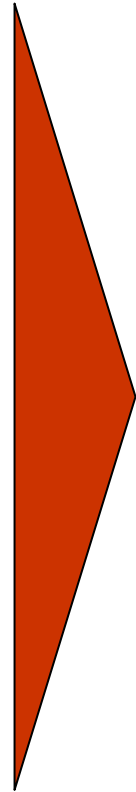
Priority for Action
Rooms for Improvement
Strength

Singapore / Sales

Successful implementation: Once team plans have been developed, OEP's program management software enables the organisation to track and monitor their implementation

OEP Program Management

- Access the OEP software to retrieve any team plan
- Check the quality of the team plan
- Check the update of the plan and the implementation of agreed actions in the time agreed
- Identify any implementation barriers
- Elevate non team issues to Executive for action
- Keep the improvement process on track



OEP Business Improvement Software

Information collection – analysis – planning – action – implementation – improvement

In one fully integrated internet based application

For further details email enquiries@coigroup.com