



For distribution to OEP Network

Authorised release – OEP consultants, OEP clients, all (December 2004)

Comments about OEP from Warren Wilmott, CEO, 7 Eleven Stores, 2004

“Organisational effectiveness in a growing, fast paced organisation is one of the most difficult areas to quantify and measure. When I came across OEP, I was impressed with the easy processes to measure, monitor and review our organisational processes. The ability to review the organisation at all levels as well as functional and geographic areas, has proved a powerful tools to diagnose and put in place positive interventions to improve key strategic areas. OEP is not just a one off intervention; it is a top down bottom up, continuous improvement process that really works. It ensures that we have in place the right culture, the right strategy and the right supporting systems and processes for success. It improves the quality of our leadership, decision making and problem solving. It has had positive impacts already, in our ability to deliver the best products to customers, with better individual involvement and commitment to our organisations goals. OEP is a powerful and invaluable process for any organisation that is interested in performing at its best.”

For further Referees contact COI on 02 9969 1342